

## RADIO REPAIR REQUEST

### PROBLEM

No Receive                       Weak Battery  
 No Transmit                    Low Receive Audio  
 Intermittent Receive         Intermittent Transmit  
 Dead                                 Other \_\_\_\_\_

### ACCESSORIES INCLUDED WITH THIS RADIO

Antenna                     Belt Clip                     Charger  
 Lapel Speaker Mic  Battery                     Other \_\_\_\_\_

### PERSON RESPONSIBLE FOR THIS RADIO

Company \_\_\_\_\_  
Contact Person \_\_\_\_\_ Phone \_\_\_\_\_  
Shipping Address \_\_\_\_\_  
City/State/Zip \_\_\_\_\_  
Email address \_\_\_\_\_

### REPAIR INSTRUCTIONS

Repair as needed and return                       Call if total repair cost to exceed \$75  
 Call with repair estimate (see policy to right)

### BATTERY OPTIONS (if needed)

Replace with factory model only                       Replace with generic equivalent  
 Do not replace batteries                                 Supply  extra batteries

PLEASE SEND/CALL QUOTATION FOR NEW RADIO

### METHOD OF PAYMENT

Invoice     User PO# \_\_\_\_\_  
 COD (Company Check)  
 Set up account (attach at least 3 credit references)

### SHIP TO (Mailing Label)

COMMUNICATIONS SERVICING, INC.  
5775 PARK PLAZA COURT  
INDIANAPOLIS, IN 46220

## 2-WAY RADIO REPAIR FEE

\$45 PER HALF HOUR PLUS PARTS  
\$50 MINIMUM PER RADIO

**Call with any questions 317.598.1720**

## WARRANTY REPAIR FOR:

Kenwood  
Maxon  
Ritron

## NON WARRANTY REPAIR FOR:

Motorola                      Midland  
Radius                         E.F. Johnson  
Spirit                            GE  
Uniden                         Standard

## ALL REPAIRS INCLUDE:

- 90 day warranty
- 5 day turn around (call for estimate on factory repairs) may exclude radios with physical damage, water damage, housing replacement or replacement of option features such as DTMF, tone boards, scrambling/encryption etc.

## NON REPAIRABLE RADIOS

We will notify you if we feel a radio is not worth repairing.  
\$5 shipping charge if you want the radio returned.

## MOTOROLA FACTORY REPAIR

Call for current rates.

## ESTIMATE POLICY

\$30 for bench check. If technician determines radio can be repaired for \$75 or less the repair will be implemented. Estimates over \$75 subject to your authorization.

*Prices subject to change.*